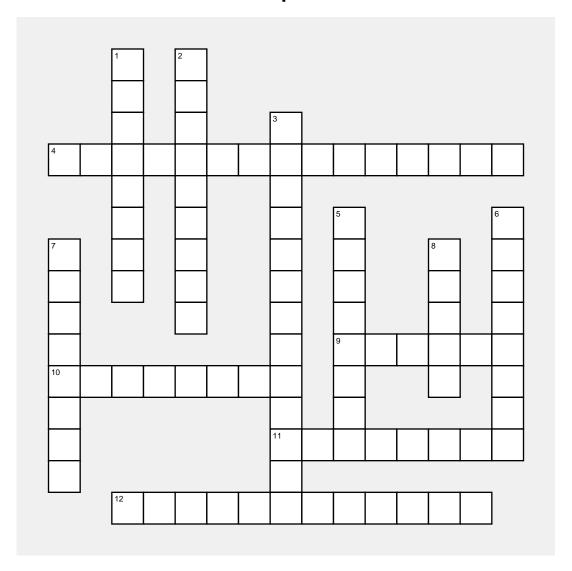
## Polite Expressions



## Horizontal

- 4) COULD YOU...?
- 9) GOOD MORNING
- 10) THANK YOU
- **11)** EXCUSE ME (TO APOLOGIZE)
- 12) CAN I HELP YOU?

## Vertical

- 1) SORRY
- 2) IT'S A PLEASURE
- 3) HAVE A GOOD DAY
- 5) CONGRATULATIONS
- 6) GOOD AFTERNOON
- 7) GOOD LUCK
- 8) BLESS YOU (AFTER SNEEZE)

## SOLUTION

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